

Community Conversational

SUPPORTING AND CAPTURING DELIBERATIVE TALK IN LOCAL
CONSULTATION PROCESSES

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Localism: civil society's new role?

Political/ Ideology

Economic

Austerity: A “parallel politics”

- (Shaw and Tewdwr-Jones, 2016)

The ‘Civic Turn’ in HCI

- (Johnson, 2016)



Observation + Ethnography

Unequal facilitation

Dominant talk

No way to capture opinions

Lack of meaningful review



Deliberation, participation, and inclusion

Inclusion: forms of communication

- (Ercan & Hendriks, 2013; Gastil & Richards, 2013)

Everyday Talk

- (Hauser, 2002/2009)

Everyday Political Talk

- (Conover & Searing, 2005; Mansbridge, 1999)

Deliberative Talk

- (Johnson, 2017)



Developing a Methodological Framework

Ethical Function

- Respect, reasonableness, fairness

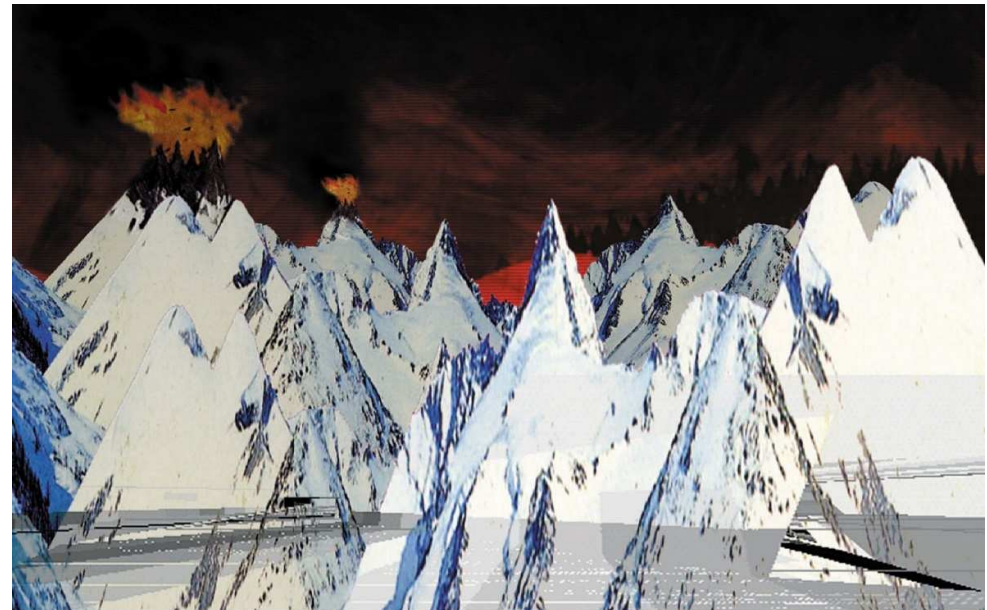
Epistemic Function

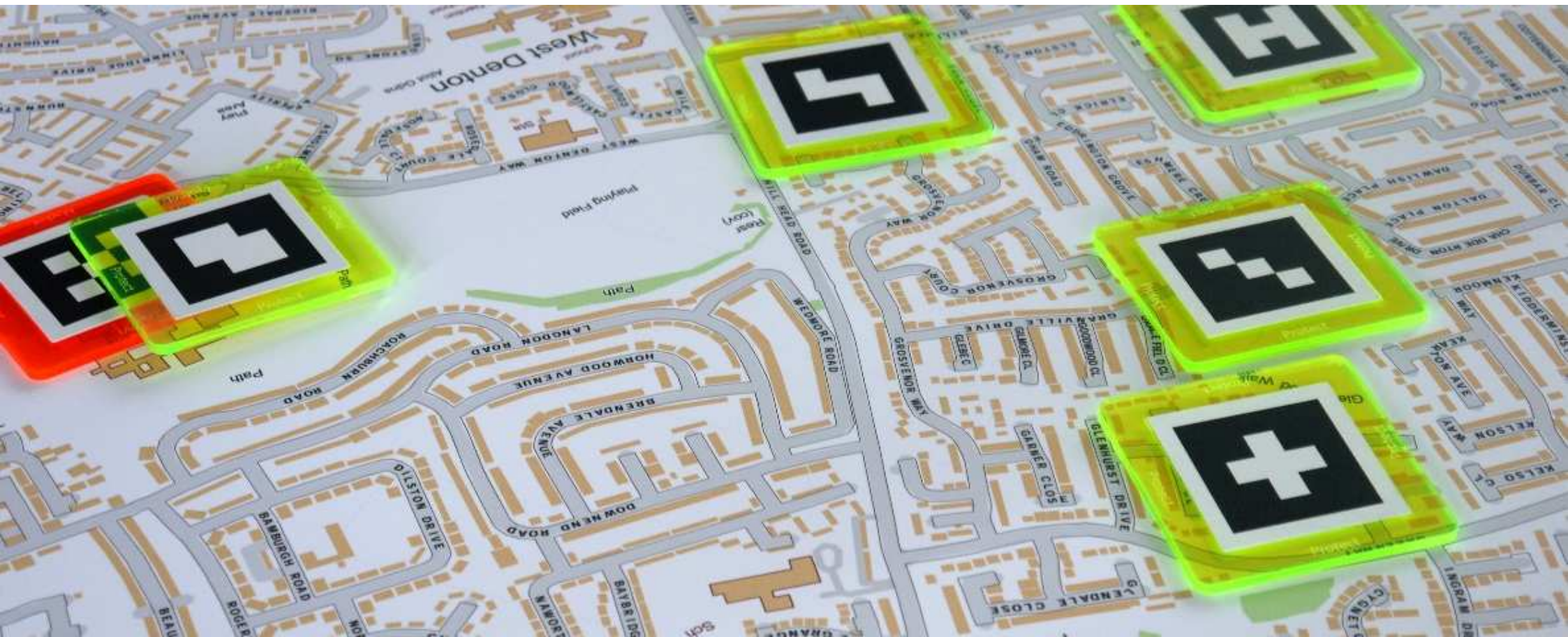
- Information, facts, evidence

Democratic Function

- Inclusion, legitimacy, consequence

(see Mansbridge, 1999;2008;2012)





The Design Process

Community Conversational – DEN Showcase 2018, London

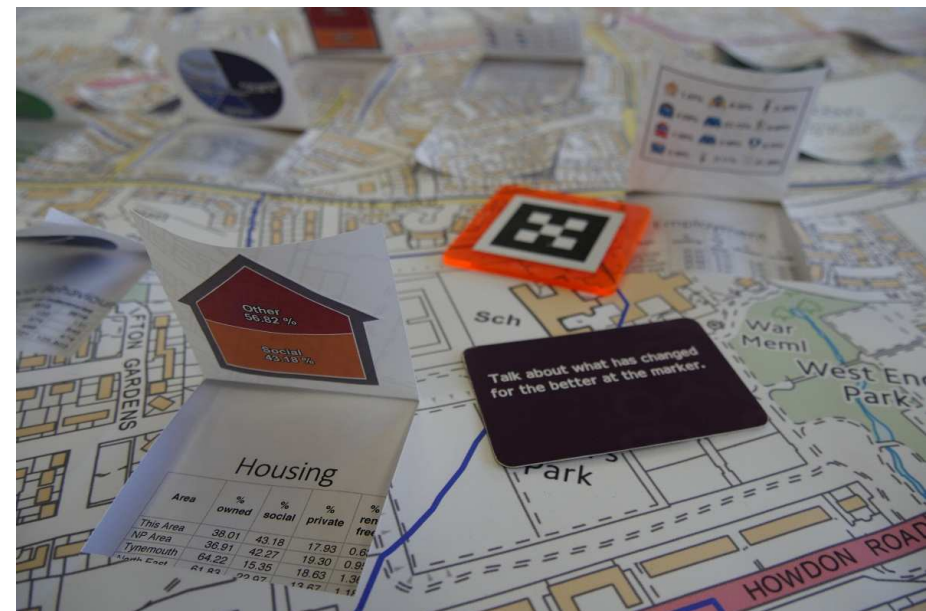
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Reflections on Designing Sociotechnical Interventions

Reliance on collaboration with civic and community organisations

Whose side are we on?

Negotiation between theory and the practice of research and process of design



Publications from this research

Ian G. Johnson, John Vines, Nick Taylor, Edward Jenkins, and Justin Marshall. 2016. *Reflections on Deploying Distributed Consultation Technologies with Community Organisations*. In Proc. of the CHI '16. ACM, New York, NY, USA, 2945-2957.

Elstub, S., Johnson, I., and Puttick, R. (2016) *Overcoming Inequalities in Participation in Participatory Budgeting in Edinburgh*, Newcastle: Newcastle University

Ian G. Johnson, Alistair MacDonald, Jo Briggs, Jennifer Manuel, Karen Salt, Emma Flynn, and John Vines. 2017. *Community Conversational: Supporting and Capturing Deliberative Talk in Local Consultation Processes*. In Proc. of CHI '17. ACM, New York, NY, USA, 2320-2333.



Community Conversational paper



Reflections on civic design paper

